

LG IP 8800 series

User Guide

Phones overview



IP 8815



IP 8820



IP 8830

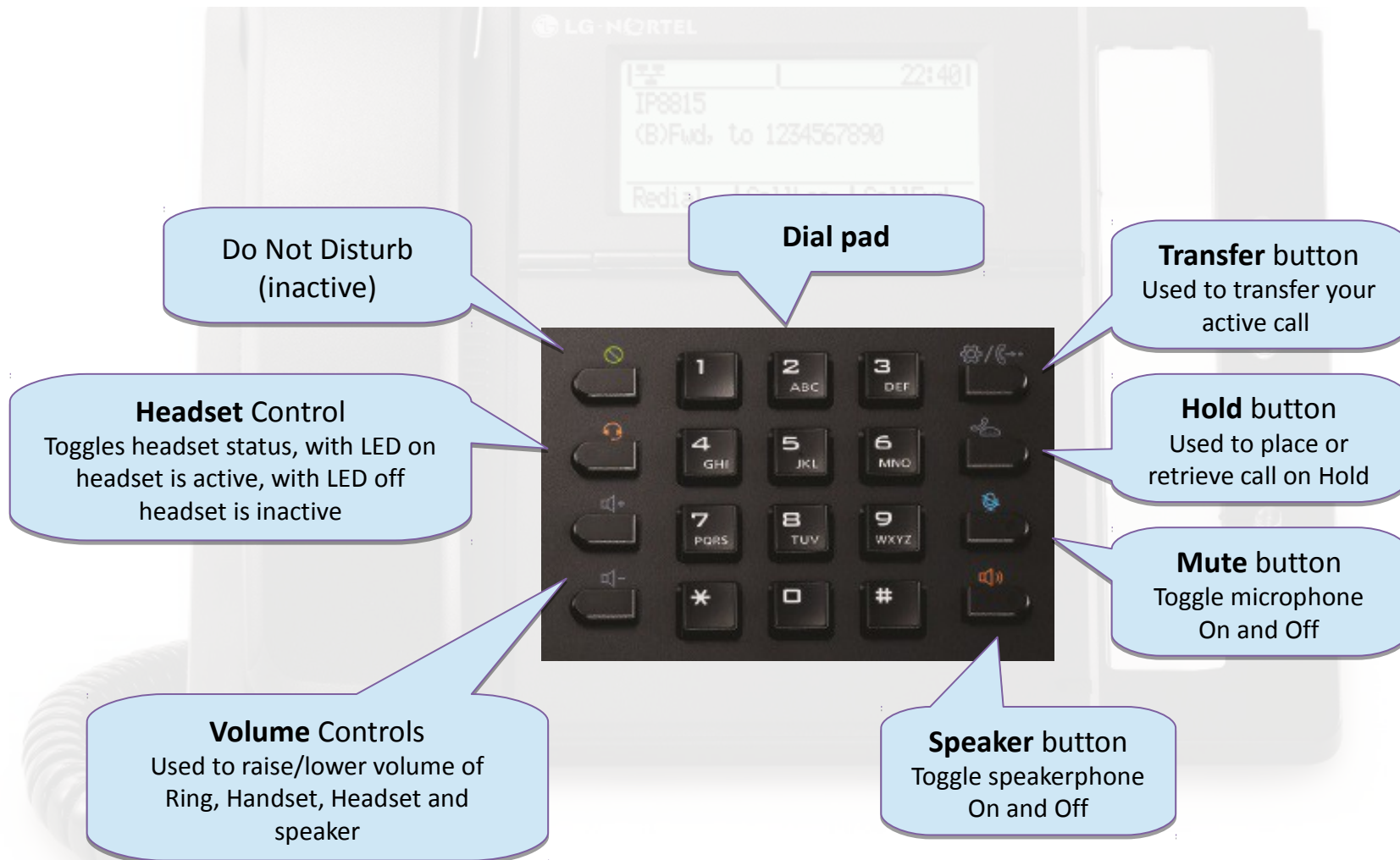


IP 8840

Common components

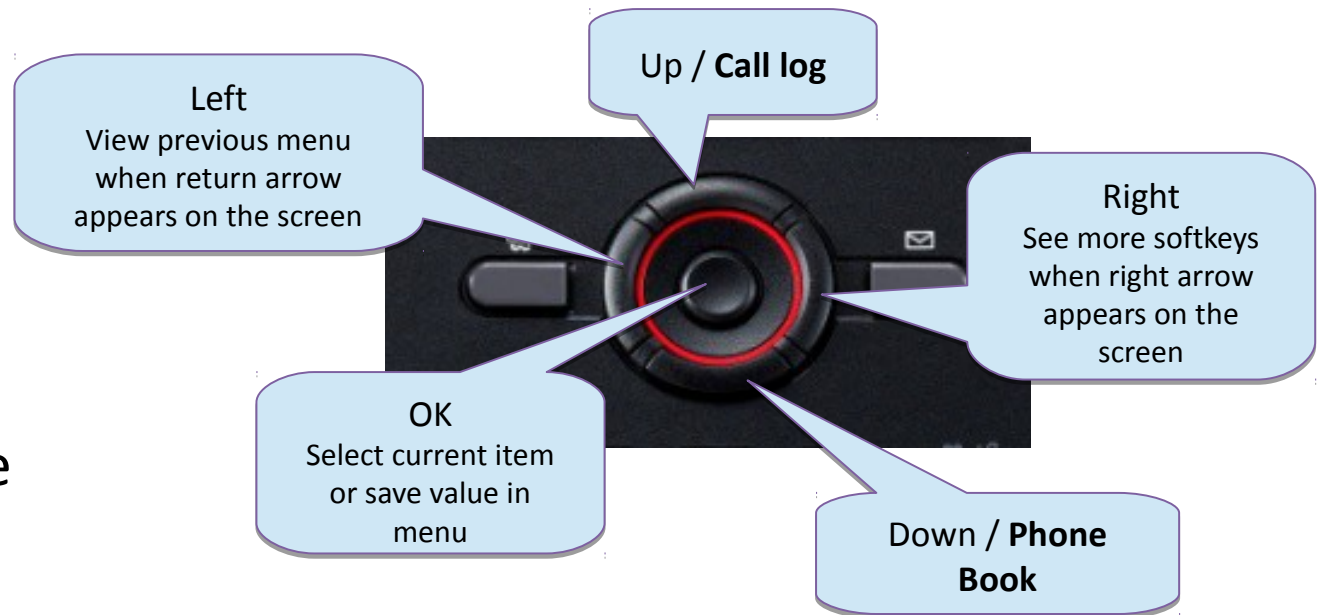


Basic keys



Navigation controls

- IP 8820 / IP 8830 / IP 8840 only
- Used to
 - navigate in menus on the screen
 - Access Call log and Phone Book when phone is idle



Basic telephony features

How to place a call ?

- Type the number and pickup the handset (or the other way around)
 - To remove last digit, press the ← softkey
 - To cancel, press the **EndCall** softkey
- You can also type the speed number (0-99) associated with a contact in your phone book
- Press the **Call** softkey to confirm or wait 2s
- To place a call in speaker mode, just don't pickup the handset
- To redial your last number, press the **Redial** softkey

How to answer / refuse a call ?

- Pickup the handset
- To answer using the speaker:
 - Press the **Answer** softkey
 - Or, press the **Speaker** button
- To refuse a call, press the **Refuse** softkey

How to end a call ?

- Press the **EndCall** softkey
- Or, Replace the handset
- Or press the **Speaker** button when in speaker mode

Hold / Mute

- How to mute a call?
 - Press the **Mute** button.
 - *The microphone is muted and you continue to hear your contact*
- How to set a call on hold?
 - Press the **Hold** button or **Hold** softkey
 - *Music is played to the caller*



Transfer

- Press the **Transfer** softkey
- Type the number to transfer to
- Press **Call** or wait 2s
 - Speak to third party and press **Transfer** again to confirm the Transfer
 - Or press **EndCall**, then **Resume** to retrieve the caller
 - You can also press Transfer before 3rd party answers (kind of blind Transfer)

Transfer (2)

- You can also do a « Blind transfer »
 - *Third party will see that the call comes from initial caller*
 - Press the **BlindXfr** softkey
 - You'll need to navigate in the softkey's using the right arrow (or **Next** softkey on IP 8815)
 - Type the number
 - Press the **Call** softkey or wait 2s
 - *The phone is now free*

Advanced telephony features

Conference

- Press the **Conferen** softkey
- Type the 3rd party number
- Press **Call** or wait 2s
 - Speak to third party and press **Join** to start the conference
 - Or press **EndCall**, then **Resume** to cancel
 - You can also press **Join** before 3rd party answers
- Conference ends when the guy who organized the conference hangs up.

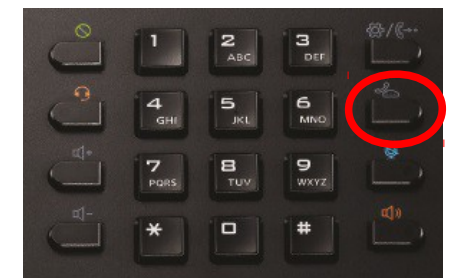
Multiple calls

- How to answer a call while you are on the line?
 - Phone show « Call Waiting » « 2/2 » and you hear a bip
 - Press **Answer** softkey within 2 seconds to take the call
 - After 2s press the Down arrow to switch to the second call
 - *Previous call is put on Hold.*
- How to switch between active calls? (except IP 8815)
 - Press **up** or **down** arrow
 - *You have the current remote party on the line*
 - *Screen is updated with the remote party name and number*
 - *Previous call is put on Hold*
- How to return to previous call when current call is finished?
 - Press the **Resume** softkey to unhold

Voicemail & Call history

How to listen to your voicemail ?

- When you have a new voicemail
 - Phone will play a bip and display « New message arrived »
 - Message LED will blink
- Access your voicemail using the **Voicemail** button (or **Hold** button on IP 8815)
- Screen will show how many New and Old messages you have
- Press the **Dial** softkey to call your voice mailbox



IP 8815

How to consult the Call history ?

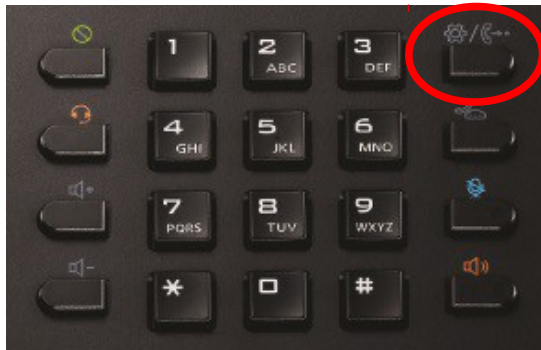
- Press the **Up** key (except IP 8815)
- Or, Press the **Dir. List** softkey then navigate to **Call log**
- Choose **1. Missed Calls**, **2. Received Calls** or **3. Placed Calls** and press **OK**
- Navigate in your call history
- Use **Dial** softkey to call back
- Use **Right** button to show other options : **Delete**, **Edit**, **Save**, **Del. All** (IP 8815 : **Next**→ softkey)
- **Del. All** will delete all call history entries of that category



Phone preferences

Settings

- IP 8815:
Press the **Settings/Transfer** button when the phone is idle
Press the same button to exit
- IP 8820 / IP 8830 / IP 8840:
Press the **Settings** button left to the navigation controls
Press the same button to exit



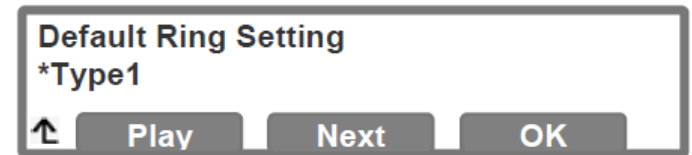
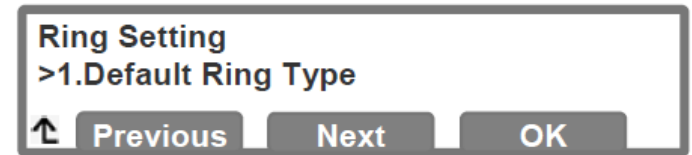
Change the screen contrast

- Access the Settings
- Navigate to **3. Phone Settings**
- Press **OK**
- Navigate to **1. LCD Contrast**
- Adapt the contrast using **Down** and **Up** softkeys
- *Changes are applied immediately*
- Exit the menu using **Left** button (IP 8815 : **Hold** button)



Change the ringtone

- Access the Settings
- Navigate to **3. Phone Settings**
- Press **OK**
- Navigate to **2. Ring Settings**
- Press **OK**
- Press **OK** again to enter **1. Default Ring Type**
- Navigate in the ringtones and press **Play** to listen to the current ringtone
- Press **OK** to confirm your choice
- Exit the menu using **Left** button (IP 8815 : **Hold** button)



Change the language

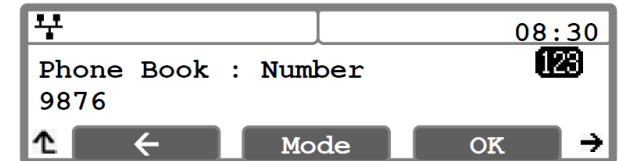
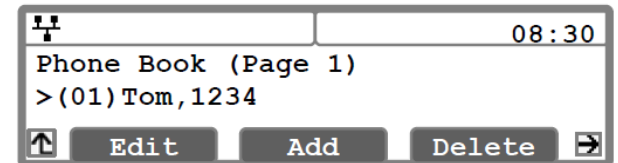
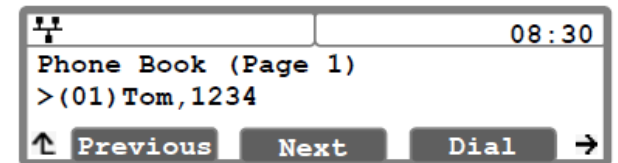
- Access the Settings
- Navigate to **3. Phone Settings**
- Press **OK**
- Navigate to **11. Language**
- Choose your language
- Press **OK**
- *The phone's display language is now updated*
- Exit the menu using **Left** button (IP 8815 : **Hold** button)



Contacts management

Add a Contact

- Press the **Dir.List** softkey or **Down** button (except IP 8815)
- Navigate to 1. **Phonebook** and press **OK**
- Navigate to the **Add** softkey using **Right** button (IP 8815 : use **Next**→) and press **Add**
- Type the name. You can press **Mode** to enter digits or capital letters, ← to remove last character. Confirm by **OK**
- Type the number and confirm by **OK**
- Choose a ring type and confirm by **OK**
- Choose a Speed number (erase existing using **Clear**).
You'll be able to call your contact using that short number.
- Press **OK**



Save a contact from Call history

- Press the **Up** key (except IP 8815)
- Or, Press the **Dir. List** softkey then navigate to **Call log**
- Choose **1. Missed Calls**, **2. Received Calls** or **3. Placed Calls** and press **OK**
- Navigate in your Call history
- Use **Dial** softkey to call back
- Use **Right** button (IP 8815 : **Next**→ softkey) to show **Save** and press **Save**
- Follow the screens like if you would Add a contact

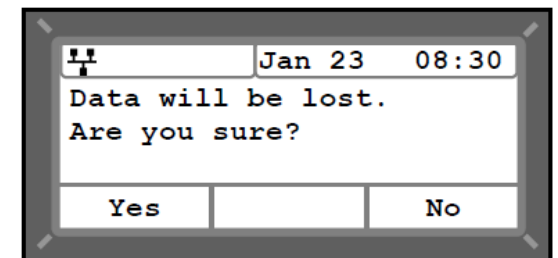
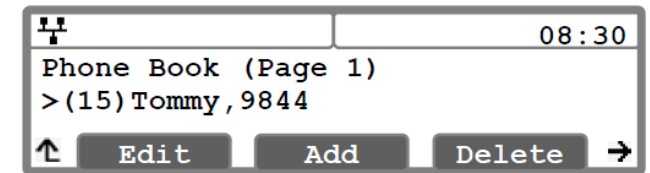
Edit a Contact

- Press the **Dir.List** softkey or **Down** button (except 8815)
- Navigate to 1. **Phonebook** and press **OK**
- Navigate to the contact you want to edit using **Up** and **Down** buttons (except IP 8815) or **Previous** and **Next** softkeys
- Navigate to softkey **Edit** using **Right** button (IP 8815 : **Next**→ softkey)
- Press **Edit**
- Make the changes you want and press **OK** on each screen
- *Phone displays « Saved »*



Delete a Contact

- Press the **Dir.List** softkey or **Down** button (except 8815)
- Navigate to 1. **Phonebook** and press **OK**
- Navigate to the contact you want to delete using **Up** and **Down** buttons (except IP 8815) or **Previous** and **Next** softkeys
- Navigate to softkey **Delete** using **Right** button (IP 8815 : **Next**→ softkey)
- Press **Delete**
- *Phone displays « Data will be lost. Are you sure ? »*
- Confirm by **Yes**



Find a Contact

- Press the **Dir.List** softkey or **Down** button (except 8815)
- Navigate to 1. **Phonebook** and press **OK**
- Navigate to softkey **Find** using **Right** button (IP 8815 : **Next**→ softkey) and press **Find**
- *Phone displays « Search for : »*
- Type your search query and press **OK**

Corporate Directory

- Press the **Dir.List** softkey or **Down** button (except 8815)
- Navigate to **2. Remote Phonebook** and press **OK**
- You can search based on the name
- Enter your search query and press **OK**
- Press the **Left** button (IP8815 : **Hold**) to make a new query
- Enter a result using **OK**
- You can see the Extension, Mobile and Home number associated with the contact. Choose the entry you want to call and press **Dial**

Various

How to reboot the phone ?

- Press the **Settings** button
- Navigate to **9. Reboot** using **Next** softkey or **Down** arrow
- Press **OK**
- *Phone will display « System will be rebooted. Are you sure? »*
- Confirm by **Yes**

How to reset the phone ?

- Press the **Settings** button
- Navigate to **6. Set to Default** using **Next** softkey or Down arrow
- Press **OK**
- *Phone will display « Will be set to default. Are you sure? »*
- Confirm by **Yes**
- *Phone will display « Set to default now. Wait a moment »*
- *When you leave the **Settings** menu, the phone will display « You need to reboot. Reboot now? »*
- Press **Yes** to reboot