

Call queuer

External number (if any) _____

Extension nr.:

PIN code: 4 digits, no sequential number set like 1234 or 5555

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Play a Welcome Message

YES - NO

Email (voicemail to email) _____

Service availability reference _____

Second action:

Forward 
Nr:

Play a message 

Voicemail 

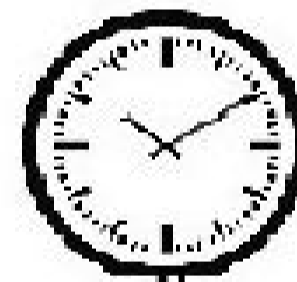
No available agents fallback action:

Forward 
Nr:

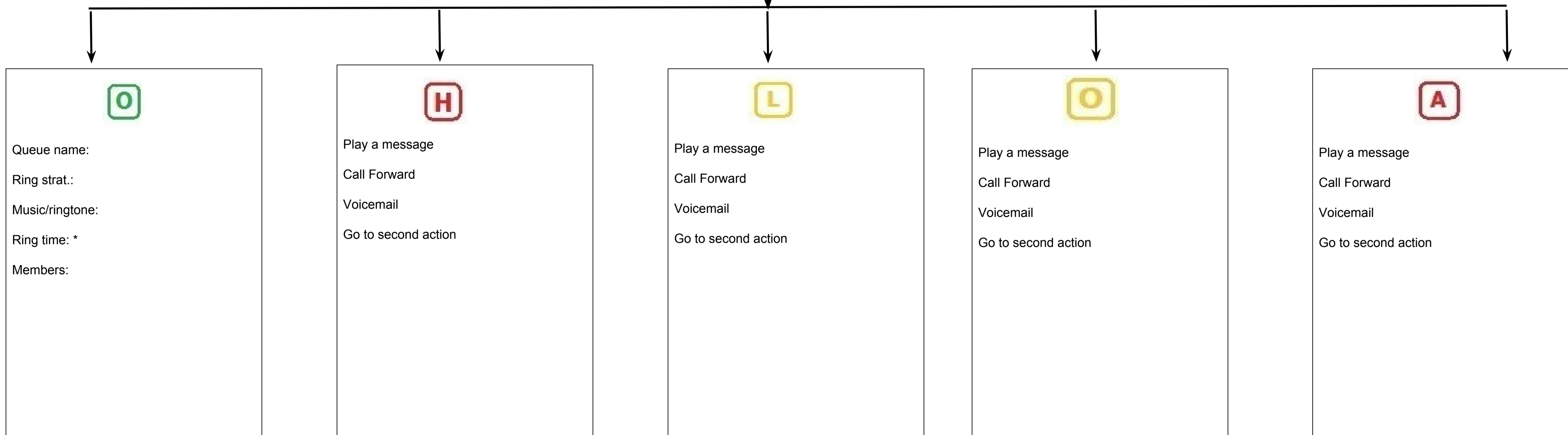
Play a message 

Voicemail 

Go to Second Action



Welcome message



*: available ringtimes: 5s, 10s, 30s, 40s, 50s, 1min, 2min, 5min